

# Care Home Commissioning & the New Joint Care Home Strategy

Healthwatch Care Homes Project Launch Event  
Wednesday 10th October 2018

# AIM OF THE STRATEGY...

To support the delivery of integrated services and joint commissioning arrangements over a five year timeframe.

# KEY MESSAGES...

- Improving access to in borough care home services most suitable to people's needs
- Increasing choice for residents about the services they receive whilst living in a care home (e.g. dietary needs, activities, environmental factors and other aspects of daily living)
- Supporting high quality service delivery evidenced by consistently good and/or outstanding Care Quality Commission (CQC) ratings
- Meeting locally agreed quality assurance standards as well as evidence of high levels of satisfaction from care home residents, their carers, family and friends

# KEY MESSAGES.....

- Maintaining value for money through improved financial modelling so that there is clarity, transparency and shared expectations about the fees paid to care home providers and the services delivered to residents
- Developing an effective and sustainable care home market that will aim to achieve the right balance between the needs and requirements of all parties to ensure long term sustainability
- Promoting creative and innovative solutions to facilitate improved partnership working between care homes such as the shared use of resources (e.g. transport, activities, wellbeing initiatives, volunteering)

# KEY MESSAGES.....

- Identifying opportunities to attract, recruit, train and sustain a high quality care home workforce that functions as an integrated team in partnership with other key elements of the health and social care system (e.g. primary care, voluntary sector, community services, safeguarding, social care and specialist services)
- Developing commissioning initiatives to incentivise excellence, person-centred best practice and inter care home partnership working
- Identifying better use of technology to improve the care of residents such as electronic care planning, Telehealth, sensors and monitoring technology
- Developing brokerage functions to inform future development of support planning and placement options

# Questions