

Changing your GP Service Survey - Prize Draw Terms and Conditions

Terms and conditions

1. Our prize draw is organised by Healthwatch Sutton Ltd (known simply as 'Healthwatch Sutton') of Granfers Community Centre, 73-79 Oakhill Road, Sutton, SM1 3AA registered with the Charity Commission for England and Wales under number 1151601 .

How to enter

1. Entries received after the 30 April 2020 will not be accepted.
2. Entries will only be accepted on completion of the Healthwatch Sutton 'Changing your GP Service' Survey online or on paper.
3. Our prize draws and competitions are free to enter and no purchase is necessary.
4. Healthwatch Sutton will not accept responsibility for entries that are lost, mislaid, damaged or delayed in transit, regardless of cause, including, for example, as a result of any postal failure, equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind.
5. By submitting an entry, you are agreeing to be bound by these Terms and Conditions. If you have any questions, please contact info@healthwatchsutton.org.uk
6. Healthwatch Sutton reserves the right to refuse entry, or refuse to award the prize to anyone in breach of these terms and conditions.

Eligibility

7. Unless otherwise stated, our prize draws and competitions are open to all except employees of the Healthwatch Sutton, their families, agents or any third party directly associated with administration of the prize draw.
8. Entrants under 18 must get consent from their parent(s) or legal guardian(s) before entering. The parent(s) or legal guardian(s) of entrants under 18 agree to these Terms and Conditions on behalf of the entrant.
9. Only one entry per person is permitted.
10. In entering, you confirm that you are eligible to do so and eligible to claim any prize you may win. Healthwatch Sutton may require you to provide proof that you are eligible to enter the prize draw or competition.
11. Healthwatch Sutton reserves all rights to disqualify you if your conduct is contrary to the spirit or intention of the prize draw or competition.

The Draw

12. A winner will be chosen by random draw performed by a computer process within one month of the prize draw or competition ending.
13. The winner will receive details of the prize.
14. The winner will be notified by email or telephone (using details provided at entry) within 7 days of being chosen and must provide a postal address to claim their prize. If a winner does not respond to Healthwatch Sutton within 14 days of being notified, then the winner's prize will be forfeited and the Healthwatch Sutton will be entitled to select another winner in accordance with the process described above.
15. The prize will be sent to the winner within 14 days of responding to the Healthwatch Sutton.
16. The prize is non-exchangeable, non-transferable and no cash alternative is offered. Healthwatch Sutton reserves the right to replace the prize with an alternative prize of equal or higher value if circumstances beyond Healthwatch Sutton's control makes it necessary to do so.
17. The decision of Healthwatch Sutton regarding any aspect of the prize draw or competition is final and binding and no correspondence will be entered into about it.
18. The winner's name and county can be obtained by sending a stamped addressed envelope to Healthwatch Sutton, Granfers Community Centre 73-79 Oakhill Road, Sutton, SM1 3AA or an email to info@healthwatchsutton.org.uk within 60 of days after the date of the closing date of the prize draw or competition.
19. Healthwatch Sutton reserves the right to hold void, cancel, suspend, or amend the promotion where it becomes necessary to do so.

Limitation of liability

20. Insofar as is permitted by law, Healthwatch Sutton, its agents or distributors will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the prize except where it is caused by the negligence of Healthwatch Sutton, its agents or distributors or that of their employees. Your statutory rights are not affected.

Data protection and publicity

21. Healthwatch Sutton is committed to protecting and respecting your privacy and will only use your personal information in accordance with these Terms and Conditions.
22. By entering, you agree that any personal information provided by you with your entry may be held and used by the Healthwatch Sutton or its agents and suppliers to administer the competition.

Governing law

All our prize draws and competitions will be governed by English law and entrants to the prize draw submit to the jurisdiction of the English courts.

Healthwatch Sutton reserves the right to update these Terms and Conditions from time to time and any updated version will be effective as soon as it is published on the website.