**Board of Directors Meeting**

Monday 14th November 2016, 10am to 11am

Salvation Army, Benhill Road, Sutton

**AGENDA**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **PART 1 - PUBLIC** | | | | | |
| Item |  | Lead | Time | | Papers |
|  | Welcome and Apologies  Notification of Any Other Business | DW | 10.00 | |  |
|  | Minutes of previous meeting (12th September 2016)  *for agreement* | DW | 10.05 | |  |
|  | Matters arising  *(not cover elsewhere on the agenda)* | DW | 10.10 | |  |
|  | Healthwatch Information, Advice and Complaints Advocacy - update | ST/PF | 10.15 | |  |
|  | Headline report/Performance management  *Verbal update*   * Inpatient project * Outpatient project * Body Image project * Let’s make support work report * Jubilee Health Centre report * Carers for people with Dementia | PF | 10.25 | |  |
|  | Important/Urgent Highlights from Boards/Committees/Groups/Other | PF | 10.40 | |  |
|  | Any Other Business | All | 10.50 | |  |
|  | Date of next meeting – all meetings are held at Granfers Community Center  TBC |  |  | |  |
| **PART 2 - CONFIDENTIAL** | | | | | |
|  | Agree minutes from the previous meeting | PF | 10.55 |  | |