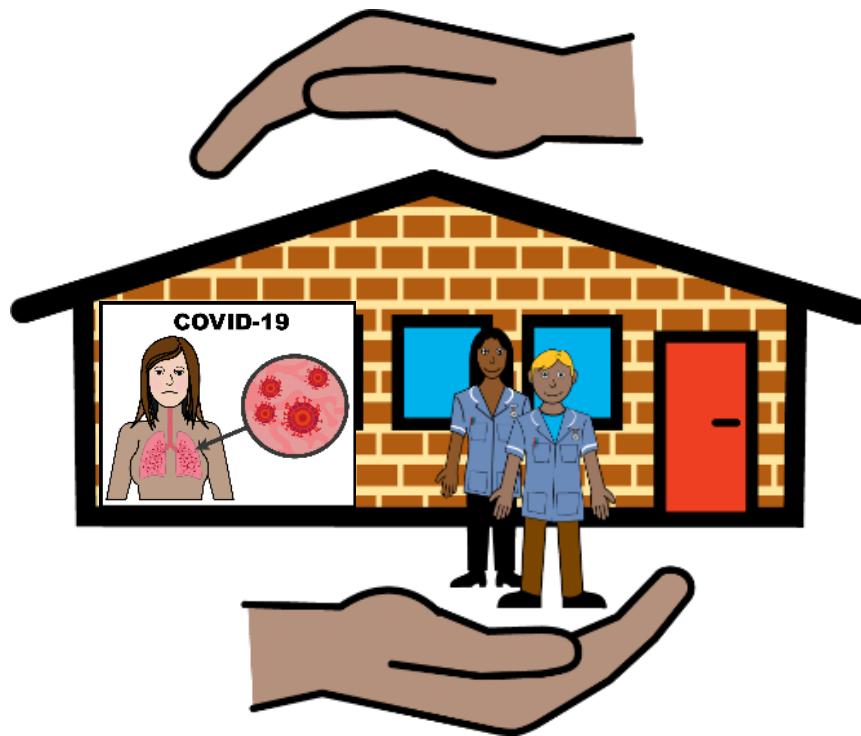
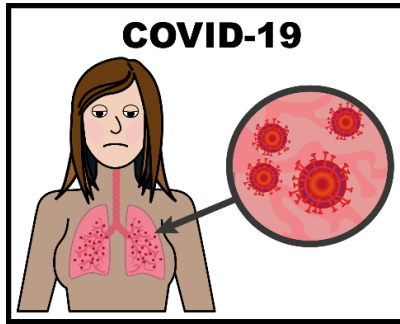


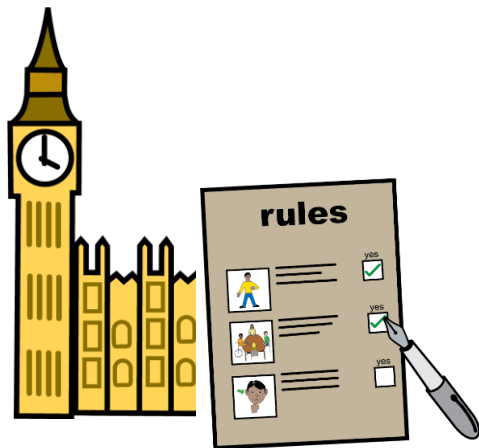


What people told us about care homes in COVID-19

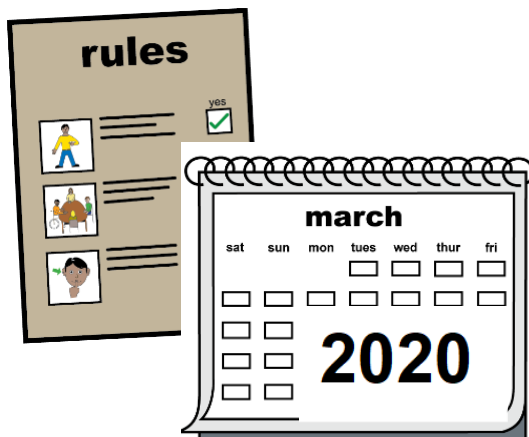




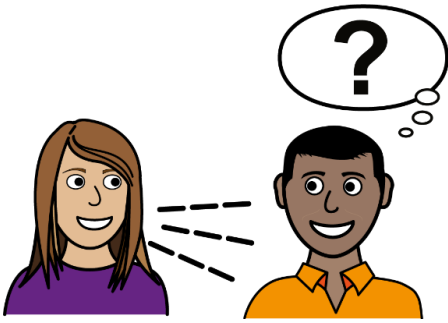
COVID-19 is a **new illness**. It is also called coronavirus. It affects your lungs and breathing. It can make some people very ill.



The Government made some rules to keep everyone safe.



The rules started in **March 2020**.

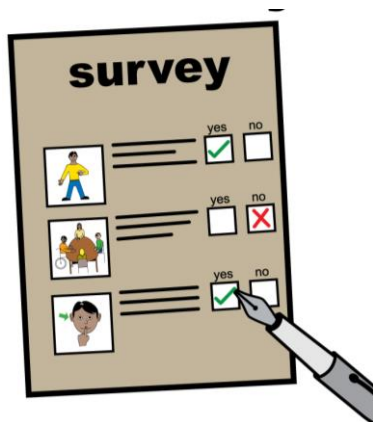


We asked people what life has been like in their care home since March 2020.

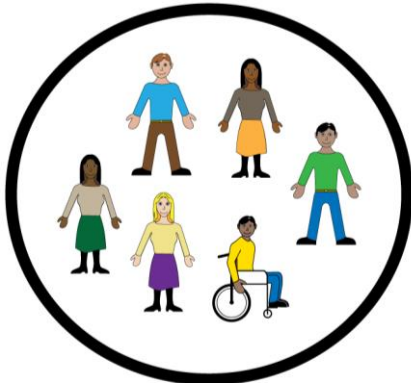


This report tells you what people told us.

How people told us what they thought



We wrote some questions to find out how people felt about their care home.



25 people answered our questions.



Thank you to everyone who answered our questions.

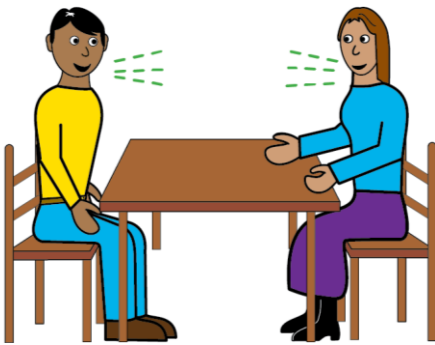
What people told us about their care homes



Everyone said that they felt safe in their home.



Some people said they did not see their family and friends.



Some people said they did see their family and friends.

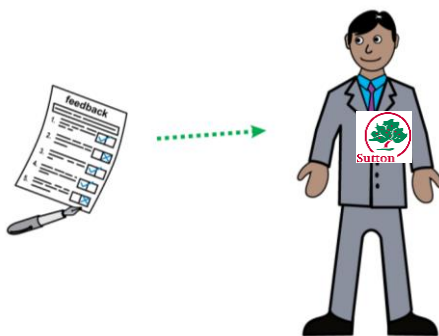


Lots of people said that it had been different when seeing their family and friends.



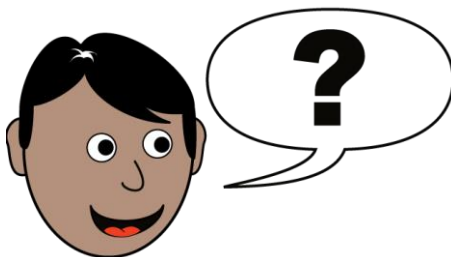
Everyone said they were **happy** with the activities they have been able to do.

What we will do now



We will tell the care homes and Sutton Council what you told us so they know what they are doing well.

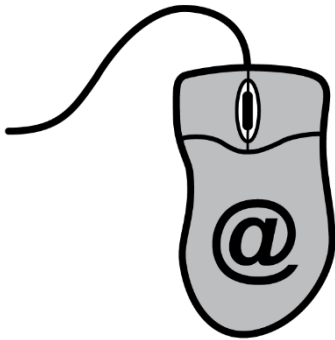
How to contact us



If you have a question, contact Healthwatch Sutton.



Phone: **020 8641 9540**



Email:

info@healthwatchsutton.org.uk