

HEALTHWATCH SUTTON

Company No: 08171224
(A Company Limited by Guarantee and not having a Share Capital)

Charity No: 1151601

FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

Kingston Burrowes Audit Ltd
308 Ewell Road
Surbiton
Surrey
KT6 7AL

HEALTHWATCH SUTTON

Company No: 08171224
(A Company Limited by Guarantee and not having a Share Capital)

Charity No: 1151601

TRUSTEES' REPORT AND ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025

	Page
Reference and Administrative Information	1
Report of the Trustees	2 - 8
Independent Examiner's Report	9
Statement of Financial Activities	10
Balance Sheet	11
Notes to the Financial Statements	12 - 15

HEALTHWATCH SUTTON

Company No: 08171224

Charity No: 1151601

**TRUSTEES' REPORT AND ACCOUNTS
FOR THE YEAR ENDED 31 MARCH 2025**

The Board of Directors/Trustees presents its report and audited financial statements for the year ended 31 March 2025.

Reference and Administrative Information

Charity No.	1151601
Company No.	08171224
Registered Office and Principal address:	Granfers Community Centre 73-79 Oakhill Road, Sutton Surrey SM1 3AA

Board of Directors/Trustees who served during the year and up to the date of this report:

Chairperson:	Janet Wingrove
Vice Chairperson:	David Elliman
Director and Trustee:	David Elliman
Director and Trustee:	Mahendra Patel
Director and Trustee:	Shiraz Sethna
Director and Trustee:	Noor Sumun
Director and Trustee:	Janet Wingrove
Director and Trustee:	Radhika Bhandari
Director and Trustee:	Steven Niewiarowski
Director and Trustee:	Simon Oliver
Director and Trustee:	Judy Walsh
Director and Trustee:	Gaynor Bray

Staff Team:	Pete Flavell – Chief Executive Officer Andrew McDonald – Health Engagement Projects Officer Colin Wilson – Communications, Engagement and Projects Officer Sam London – Communications, Engagement and Projects Officer Alyssa Chase-Vilchez – Executive Officer Iyinoluwa Oshinowo – Engagement Coordinator Lorraine Davis – Team Administrator
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Bankers:	Barclays Bank PLC 43 High Street Sutton Surrey SM1 1DR
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Independent Examiner:	Kevin Fisher BA, FCA, CTA Kingston Burrowes Audit Ltd 308 Ewell Road Surbiton Surrey KT6 7AL
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HEALTHWATCH SUTTON
REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2025

1. Structure, governance and management

Healthwatch Sutton (HWS) is the consumer champion for health and social care in Sutton. HWS was incorporated on the 7th August 2012 and achieved charitable status on 11th April 2013 it is therefore both a Company limited by Guarantee (08171224) and a registered Charity (1151601).

HWS is governed by a Board of Directors/Trustees who meet bi-monthly to oversee the strategic direction and development of the organisation. Following the Articles of Association, three Trustees stood down at the AGM. All three stood for re-election and were voted back on to the Board for another term. Janet Wingrove is the Chair with David Elliman remaining as Vice-chair. The low number of Trustees at the beginning of the year led to a recruitment drive and further 5 Trustees were recruited to the Board.

The members of HWS are local voluntary organisations and individual residents who have an interest in health and social care and support the work of HWS.

HWS is now part of the Together for Sutton partnership. Our core contract for delivery of the statutory duties of local Healthwatch sits within the Making Informed Choices (MIC) contract tendered by the London Borough of Sutton. This contract incorporates all information and advice, advocacy and local Healthwatch services commissioned by Sutton Council.

Healthwatch Sutton information and advice service is not carried out within the core contract delivered by Healthwatch Sutton. It is incorporated in the delivery of the full range of information and advice services provided within the MIC contract and provide by Citizens Advice Sutton, Age UK Sutton and Sutton Carers Centre.

The NHS Complaint Advocacy service for Sutton residents is provided under the MIC contract under separate contract by Advocacy for All.

The MIC contract started on 1 July 2022 and covers a period of 5 years with potential to extend for one year and further year if agreed by the commissioners.

Recruitment and Appointment of new Trustees

Trustees are recruited and co-opted on to the Board of Healthwatch Sutton during the course of the year to meet the requirements of the organisation. At the Annual General Meeting the membership vote as to decide if they should be elected to the board.

2. Financial Review

HWS's core source of income to deliver the organisation's statutory duties comes from the London Borough of Sutton and in 2024/25, £97,318 was received to deliver these activities of the organisation. This amount precludes the delivery of the statutory Healthwatch information and signposting service that is delivered under a separate part of the Making Informed Choices contract (as part of the Together for Sutton partnership's information and advice offering).

Additional funding has been given to the value of £41,418 by South West London (SWL) Integrated Care Board (ICB) to support GP practice's Patient Participation Groups in the London Borough of Sutton, and the Patient Reference Group that has representative from the PPGs across the Borough. This funding also provides support for Primary Care Network public engagement and other public engagement projects.

From 5 July 2022, Healthwatch started a new contract to provide representation for six Healthwatch organisations within South West London at SWL ICB. The contract is for 2 years with an agreed 1-year extension. The extension was agreed for this reporting period. The annual value of the contract is £110,000. To deliver this contract an Executive Officer and an Engagement Coordinator have been employed.

HEALTHWATCH SUTTON
REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2025
/contd...

Other grants totalled £59,573. Most of this funding was redistributed to over community organisation to carry out work a part of specific projects.

There were no significant one-off costs were incurred during the year.

2.1 Reserves Policy

The levels of reserves held are regularly reviewed to ensure the charity is able to meet its obligations. A target of three months costs running costs has been set, which is approximately £75,000. We are pleased on progress to achieve this figure.

3. Public Benefit Statement

HWS Trustees have complied with their duty to have due regard to the guidance on public benefit published by the Commission in exercising their powers or duties. The activities delivered during 2024/25 have been entirely in accordance with the charitable objectives.

4. Objectives and Activities

4.1 The Objects of the Charity are:

1. the advancement of health and the relief of those in need, including by making the views and experiences of members of the general public known to health and social care providers, commissioners and those responsible for public health;
2. the advancement of citizenship and community development, including ensuring local people have a voice in the development, delivery and equality of access to local health and care services and facilities;
3. the advancement of education, including the provision of training and the development of skills for volunteers and the wider community in understanding, reviewing and monitoring local health and care services and facilities;
4. any other exclusively charitable purposes as the Trustees see fit; in particular (but not exclusively) in Sutton and neighbouring areas of South London.
5. This provision may be amended by special resolution but only with the prior written consent of the Commission.

4.2 Activities

HWS gives people a chance to have their say and help to improve local health and social care services. It does this through the following activities:

- Actively finding out what people think about health and social care services.
- Using local people's views and experiences to influence and improve local people's health and wellbeing through statutory and other organisations, primarily through writing reports and making recommendations.
- Having voting rights on the local Health and Wellbeing Board and making recommendations on how health and social care services should be run.
- Sharing information and ideas with other local Healthwatch groups, Healthwatch England and the Care Quality Commission.

HEALTHWATCH SUTTON
REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2025
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5. Achievements and Performance

The main achievements during 2024/25 were as follows.

5.1 Lottery of access to free earwax removal for Borough residents

We surveyed over 1,000 Sutton children aged 9 to 11 about their mental wellbeing and compared the results with a survey of children the same age we completed just before the pandemic. Children's mental health has got worse.

Healthwatch Sutton received anecdotal feedback that accessing ear wax removal services in the Borough is not uniform or universal. People's ability to access free services is dependent on a variety of factors outside their control.

The Royal National Institute for Deaf People (RNID) published a report 'Access Blocked' in 2023 that found that two-thirds of respondents were told that ear wax removal is no longer free on the NHS and a quarter of respondents could not afford a private service.

What did we do?

Healthwatch Sutton created a short online survey to capture a snapshot of experiences in the Borough. In total 87 responses were received in Spring 2024.

Key things we heard:

- 5% of respondents who tried to remove the ear wax themselves using ear drops were unsuccessful.
- 41% of those respondents who received treatment had to pay privately to have the earwax removed.
- 15% of respondents didn't have treatment because they couldn't afford it

Comments made show the frustration that some respondents felt with difficulties around access and cost. Conversely, those that were able to access services free through the NHS were satisfied.

What difference did this make?

Our report highlighted to key decision makers that accessing free ear wax removal services in the Borough is unequal and varies between GP surgeries.

5.2 Access to GP services in Sutton

Most residents who had an appointment thought it went well but some found it hard to contact their GP.

We created a survey for Sutton residents about their experience of their GP surgery: how they contacted, the outcome they had and how their appointment went. Sutton Primary Care Networks supported us by sharing the survey by email. It had 4285 responses. The survey showed some residents still need help to access their GP.

Key things we heard:

- 25% of respondents told us they found it hard to contact their surgery, of whom half weren't able to contact at all
- 86% of respondents who attended an appointment thought it went very well or quite well

We've been through the feedback and put together a set of commendations, recommendations and further suggestions for GP surgeries in Sutton. They highlight the range of experiences which people had and the need to meet their access needs as far as possible.

**HEALTHWATCH SUTTON
REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2025
/contd...**

What difference did this make?

We shared our report with NHS South West London Integrated Care Board and presented it to a meeting of GP Practice Managers in Sutton. We also presented it to Sutton Council's Health & Wellbeing Board. We separately shared each surgery's own patients' responses with them. Finally, we presented the findings to an NHS Confederation Focus Group on the Future of Primary Care. We like to think this helped these organisations understand Sutton residents' experience and view of their GP since COVID-19. We recognise this remains an important issue and that surgeries are under pressure to respond with limited resources.

5.3 Hearing from all communities

We're here for all residents of Sutton. That's why, over the past year, we've worked hard to reach out to those communities whose voices may go unheard.

Every member of the community should have the chance to share their story and play a part in shaping services to meet their needs.

This year, we have reached different communities by:

- Holding 10 combined focus groups and interviews for patients and carers with communication needs, as part of our research on The Delivery of the Accessible Information Standard in South West London GP Practices.
- Interviewed unpaid carers of people who have experienced Sutton's safeguarding process and community services for frailty.
- Shared three reports with NHS South West London Integrated Care Board: GP services, Earwax removal and the Accessible Information Standard.

Improving adherence to the Accessible Information Standard in GP practices

We investigated how well South West London GP practices were meeting Deaf and disabled people's communication needs.

Patients and carers had low awareness of the Accessible Information Standard, which says that health and care services must meet people's communication needs in the ways that they request.

What difference did this make?

Through our engagement with GP practices, patients, and carers, we increased understanding of the Accessible Information Standard. We also worked with GP practices to understand barriers to implementation, and circulated resources to help them better meet people's needs.

Giving a voice to carers in Sutton

We spoke to carers of people who have experienced Sutton's safeguarding process and used community services for frailty.

Carers wanted a single source of information for finding out about available services. Some felt like they were on their own in this area, and the amount of services could be overwhelming. Carers also valued updates on progress and outcomes from services which the people they cared for were already using. They appreciated staffs' personable manner and wanted to help them.

HEALTHWATCH SUTTON
REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2025
/contd...

What difference did this make?

We presented these experiences to Sutton Safeguarding Adults Board and the Frailty Board. We recommended signposting unpaid carers who services contact to relevant support. We also highlighted the risk of individuals with no support network falling through the cracks, as they often need their carers, primarily friends and family, to access health and social care services. We explained that carers may not be as familiar with different services' remit as professionals, and encouraged services to explain their role when they contacted them.

5.4 Information and Signposting

Whether it's finding an NHS dentist, making a complaint, or choosing a good care home for a loved one – you can count on us. This year 524 Sutton people have reached out to us for advice, support or help finding services.

This year, we've helped people by:

- Providing up-to-date information people can trust
- Helping people access the services they need
- Supporting people to look after their health
- Signposting people to additional support services
- We were contacted by a parent with concerns around her child, who was having difficulty at school and her behaviors.

5.5 Showcasing volunteer impact

Our fantastic volunteers have given more than 1000 hours to support our work. Thanks to their dedication to improving care, we can better understand what is working and what needs improving in our community.

This year, our volunteers:

- Represented Healthwatch Sutton at 5 community events, including the St Helier Music & Community Festival and Wallington Health & Wellbeing Information & Advice Day.
- Interviewed people about their experience of the safeguarding process in Sutton. The focus was whether people found the process 'personal'.
- Interviewed people about their experience of NHS services in Sutton related to frailty. They also asked about the general impact of living with frailty.

5.6 The Way We Work

Involvement of volunteers and lay people in our governance and decision-making.

Our Healthwatch Board consists of 10 members who work voluntarily to provide direction, oversight, and scrutiny of our activities.

Our Board ensures that decisions about priority areas of work reflect the concerns and interests of our diverse local community.

Throughout 2024/25, the Board met 6 times and made decisions on matters such as project delivery, policies and governance. We ensure wider public involvement in deciding our work priorities.

Methods and systems used across the year to obtain people's experiences

We use a wide range of approaches to ensure that as many people as possible can provide us with insight into their experience of using services.

During 2024/25, we have been available by phone and email, provided a web form on our website and through social media, and attended meetings of community groups and forums.

HEALTHWATCH SUTTON
REPORT OF THE TRUSTEES
FOR THE YEAR ENDED 31 MARCH 2025
/contd...

We ensure that this annual report is made available to as many members of the public and partner organisations as possible. We will publish it on our website, and forward it to the Care Quality Commission, Healthwatch England, NHS England, South West London ICB, The Overview and Scrutiny Committee and Sutton Council. This annual report will also be sent out via E-bulletin and our printed newsletter and promoted on social media.

Responses to recommendations

South West London Healthwatch organisations submitted a joint request for dentistry commissioning data on 11 December 2023 to the North East London ICB. Despite multiple follow-up requests from ourselves and the South West London ICB, we still had not received an adequate response as of October 2024. At this point, we independently identified another source for the data.

There were no issues or recommendations escalated by us to the Healthwatch England Committee, so there were no resulting reviews or investigations.

Taking people's experiences to decision- makers

We ensure that people who can make decisions about services hear about the insights and experiences shared with us.

For example, in our local authority area, we take information to the Sutton Health and Wellbeing Board, Sutton Place Partnership, Sutton Place Quality Collaborative, Sutton Alliance, Sutton Transformation and Delivery Group.

We also take insight and experiences to decision-makers in South West London Integrated Care System. For example, we ensured that our reports were included in the new South West London Insights Bank, a library of patient engagement data. We also shared findings from our patient engagement and ensured the System was meaningfully engaging with people through our presentation on 13 Integrated Care Board committees.

Healthwatch Representatives

Healthwatch Sutton is represented on the Sutton Health and Wellbeing Board by Pete Flavell, Chief Executive Officer, Sutton Healthwatch.

During 2024/25, our representative has effectively carried out this role by presenting our GP report to the Board.

Alyssa Chase-Vilchez represents Healthwatch Sutton on the South West London Integrated Care Partnership, Board, and their sub-committees.

5.8 Next steps

We will also work together with partners and our local Integrated Care System to help develop an NHS culture where, at every level, staff strive to listen and learn from patients to make care better.

Our top three priorities for the next year are:

- Raising our profile among the local community by attending groups and events. We will offer to give a presentation about Healthwatch to them.
- Organisational development by assessing and revising our Governance and business objectives for the next 3 to 5 years.
- Developing our projects around Maternity, Domiciliary Care and Mental Wellbeing.

6. Going Concern

The Government's NHS 10-Year Health Plan proposes the abolition of Healthwatch England and local Healthwatch, with functions transferred to NHS bodies and local authorities. This creates significant uncertainty over:

- Ongoing statutory status
- Continuation of core funding
- Organisational purpose beyond the transition period

However, the proposed abolition of local Healthwatch represents a material uncertainty related to going concern that is outside the organisation's control and could lead to cessation of activities in the medium term.

As we are heavily reliant on this local authority funding which, typically accounts for 80% of our income, any withdrawal, reduction, or non-renewal of this funding would materially affect viability. The proposed national policy change increases the likelihood of funding cessation, even if short-term contracts remain in place. Opportunities to diversify income are structurally limited due to our statutory role, restrictions on trading or fundraising and dependence on public sector commissioning.

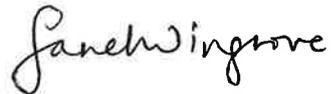
The board of trustees have considered the following mitigating factors:

- Confirmed funding agreements currently in place for the next eighteen months
- Regular dialogue with the local authority, indicating short-term continuation during national transition.
- Cost controls in place, including the ability to reduce discretionary spend.
- Scenario planning for managed wind-down if required.

These mitigations support short-term operational continuity but do not remove the underlying strategic risk. Based on the assessment, the organisation can continue as a going concern as existing funding arrangements remain in place for at least the next 12 months.

Approved by the Board of Trustees on 19/01 / 2026 and signed on its behalf by:

Janet Wingrove
Trustee



Independent Examiner's Report to the Trustees of:

HEALTHWATCH SUTTON

I report to the charity trustees on my examination of the accounts of the company for the year ended 31 March 2025, which are set out on pages 10 to 15.

Responsibilities and basis of report

As the charity trustees of the company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your company's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

Since the company's gross income exceeded £250,000, your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of ICAEW, which is one of the listed bodies..

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

K Fisher BA, FCA, CTA
For and on behalf of Kingston Burrowes Audit Ltd
Independent Examiner
308 Ewell Road
Surbiton
Surrey
KT6 7AL

HEALTHWATCH SUTTON
STATEMENT OF FINANCIAL ACTIVITIES
(Incorporating Income and Expenditure Account)
FOR THE YEAR ENDED 31 MARCH 2025

	Notes	2025 £	2024 £
INCOME			
Donations		-	-
Incoming resources from charitable activities	2	308,309	245,127
		<u>308,309</u>	<u>245,127</u>
EXPENDITURE			
Charitable activities	3	301,023	251,255
		<u>301,023</u>	<u>251,255</u>
NET MOVEMENT IN FUNDS		7,286	(6,128)
Reconciliation of Funds			
Fund balances brought forward	8	87,588	93,716
Fund balances carried forward	8	<u>£94,874</u>	<u>£87,588</u>

All funds are unrestricted.

All income and expenditure is derived from continuing activities.

The notes form part of these Financial Statements

HEALTHWATCH SUTTON
(Company No: 08171224)

BALANCE SHEET

AS AT 31 MARCH 2025

	Notes	2025 £	2024 £
CURRENT ASSETS			
Debtors	6	183	34,196
Cash at Bank		100,843	69,275
		<u>101,026</u>	<u>103,471</u>
CREDITORS:			
Amounts falling due within one year	7	6,152	15,883
NET ASSETS			
		<u>£94,874</u>	<u>£87,588</u>
FUNDS			
Unrestricted funds	8	<u>£94,874</u>	<u>£87,588</u>

The company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2025.

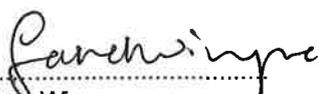
The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2025 in accordance with Section 476 of the companies Act 2006.

The directors acknowledge their responsibilities for:

- (a) ensuring that the company keeps accounting records which comply with Section 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the company as at the end of each financial year and of its profit for loss for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the company.

These Financial Statements have been prepared in accordance with the Special Provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by the Board of Trustees on 19/01 2026 and signed on its behalf by:


Janet Wingrove

Trustee

27/01/2026

The notes form part of these Financial Statements.

HEALTHWATCH SUTTON
NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

1. ACCOUNTING POLICIES

a) Basis of preparation and assessment of going concern

The financial statements have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated. The financial statements have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued in October 2019, the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102), the Charities Act 2011, the Companies Act 2006 and UK Generally Accepted Accounting Practice.

The Charity constitutes a public benefit entity as defined by FRS 102.

The trustees consider that there are no material uncertainties about the Charity's ability to continue as a going concern.

The significant accounting policies have been consistently applied to all years presented unless otherwise stated.

b) Fund Accounting

Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity.

Restricted funds are those funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the charity for specific purposes.

c) Company Status

The charity is a company limited by guarantee and is registered in England and Wales. The members of the company are the trustees. In the event of the charity being wound-up, the liability in respect of the guarantee is limited to £1 per member of the charity. The address of the registered office is given in the Reference and Administrative Information on page 1.

d) Incoming Resources

All incoming resources are included in the Statement of Financial Activities when the charity is legally entitled to the income and the amount can be quantified with reasonable accuracy. Income from contracts which are related to performance is recognised as the charity earns the right to consideration by its performance.

e) Resources Expended

All expenditure is accounted for on an accruals basis.

Charitable activities comprise those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charity and include independent examination fees and costs linked to the strategic management of the charity.

HEALTHWATCH SUTTON

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025**

/contd...

1. ACCOUNTING POLICIES (cont'd)

f) Pension Costs

The charity operates a defined contribution pension scheme for the benefit of its employees. The cost of contributions are charged to the Statement of Financial Activities in the year they are payable.

g) Leases

Operating lease rentals are charged to the Statement of Financial Activities on a straight line basis over the period of the lease.

h) Debtors and creditors receivable/payable within one year

Debtors and creditors with no stated interest rate and which are receivable or payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in expenditure.

2. INCOME FROM CHARITABLE ACTIVITIES	2025	2024
	£	£
Contracts		
London Borough of Sutton	97,318	93,359
NHS Sutton Clinical Commissioning Group	41,418	40,968
NHS South West London Integrated Care Board	110,000	110,000
NHS SWL Other Commissioned Work	48,480	-
Other organisations	11,093	800
	<u>£308,309</u>	<u>£245,127</u>

All of the £245,127 recognised in 2024 related to unrestricted funds.

3. CHARITABLE ACTIVITIES	Direct costs	Grant funding of activities	Support costs	TOTAL 2025	TOTAL 2024
	£	£	£	£	£
Staff and volunteers costs	220,242	-	-	220,242	200,138
Subcontractors	-	46,897	-	46,897	18,000
Property costs	-	-	6,814	6,814	7,892
General running costs	-	-	7,603	7,603	8,332
Management costs	-	-	5,200	5,200	5,200
ICT costs	-	-	3,120	3,120	4,490
Finance costs	-	-	2,880	2,880	1,480
Other support costs	-	-	6,609	6,609	4,323
Governance costs (note 5)	-	-	1,658	1,658	1,400
	<u>£220,242</u>	<u>£46,897</u>	<u>£33,884</u>	<u>£301,023</u>	<u>£251,255</u>

All of the £251,255 expenditure recognised in 2024 related to unrestricted funds.

All of the above costs relate to the sole activity of the Charity which is to offer people a chance to have their say and help improve local health and social care services.

HEALTHWATCH SUTTON
NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025

/cont'd....

4. ANALYSIS OF GRANT FUNDING	2025	2024
	£	£
Healthwatch Richmond	7,583	3,000
Healthwatch Kingston	7,582	4,000
Public Voice	11,207	2,000
Sign Health	2,700	-
MVSC	3,000	4,000
Wandsworth Care Alliance	10,579	4,000
Other Small Grants (aggregate)	4,246	1,000
	<u>£46,897</u>	<u>£18,000</u>
5. GOVERNANCE COSTS	2025	2024
	£	£
Independent Examiner's fees	<u>£1,658</u>	<u>£1,400</u>
6. STAFF COSTS	2025	2024
	£	£
Wages and salaries	187,405	171,188
Social Security costs	18,988	17,389
Pension costs	8,819	7,663
Other direct costs	5,030	3,898
	<u>£220,242</u>	<u>£200,138</u>
	No:	No:
Average number of employees based on full-time equivalents and on employee numbers	<u>6</u>	<u>5</u>
	2025	2024
The number of employees whose employee benefits (including employer's national insurance contributions and employer's pension costs were:		
£60,001 - £70,000	<u>1</u>	<u>-</u>
Total employee benefits received by key management amounted to £50,233 (2024 : £58,155).		
Under FRS 102, employee benefits include gross salary, benefits in kind, employer's national insurance and employer's pension costs.		
7. DEBTORS	2025	2024
Other debtors and prepayments	<u>£183</u>	<u>£34,196</u>

HEALTHWATCH SUTTON
NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2025
 /cont'd....

8.	CREDITORS: Amounts falling due within one year	2025	2024
	Other creditors and accruals	<u>£6,152</u>	<u>£15,883</u>
9.	STATEMENT OF FUNDS		
		At	At
		31 March	31 March
		2024	2025
		£	£
	Unrestricted funds		
	General funds	<u>£87,588</u>	<u>£94,874</u>
		<u>£308,309</u>	<u>£301,023</u>
		<u>£301,023</u>	<u>£94,874</u>

The General Fund represents the free resources of the charity which are not designated for particular purposes.

10. RELATED PARTIES

During the year, 0 trustees (2024: 0) were reimbursed for expenses (2024: £Nil).

The trustees received no remuneration in either year.

